

PINNACLE

INSPIRING EMS LEADERSHIP



SCHEDULE AT A GLANCE

JULY 22 - 26, 2019

ROSEN SHINGLE CREEK

ORLANDO, FLORIDA



POWER SEMINARS

BONUS SESSIONS

MAIN CONFERENCE

SPECIAL MEETINGS

- **Main Conference** begins with the keynote and reception Tuesday evening. Regular conference days on Wednesday and Thursday include breakfast and lunch.
- **Power Seminars** on Monday and Tuesday are sold separately.
- **Special Meetings** and ■ **Bonus Sessions** are complimentary.

	Monday July 22	Tuesday July 23	Wednesday July 24	Thursday July 25	Friday July 26
	Provided with Power Seminar	Provided with Power Seminar	Provided with Main Conference	Provided with Main Conference	
Morning	Power Seminars	Power Seminars	Main Conference	Main Conference	Bonus Sessions
			Provided with Main Conference	Provided with Main Conference	
Afternoon	Power Seminars	Special Meetings	Main Conference	Main Conference Closing Keynote	
Evening	Special Meetings	Main Conference Opening Keynote Opening Reception	Special Meetings Networking Reception		

Monday - July 22

7:00 am - 8:00 am

Meal

Breakfast

8:00 am - 11:45 am

Power Seminars

Lessons from 25 Years of MIH/CP: Moving to Evidence-based and Sustainable Models

Pat Songer - Dan Swayze, DrPH - Jared Oscarson - Anne Jensen

8:00 am - 11:45 am

Power Seminars

Making Fire-Based EMS Work in a High-Performance World

Ian Womack - Tony Stravino, MPA - Kevin Preston - Steve Knight, PhD

8:00 am - 11:45 am

Power Seminars

Learning from Our Mistakes: The EMS Leadership Confessional

Ray Barishansky, MPH - Matthew Streger, JD - Michelle Kobayashi, MBA, MSN

8:00 am - 11:45 am

Power Seminars

Clinical Best Practices 2019 and Beyond: The Latest Research and How It Impacts Patient Care

Peter Antevy, MD, MPH - Scott Bourn, PhD - Brad Lee, MD, JD, MBA - David Page, MS - Ed Racht, MD

1:00 pm - 4:45 pm

Power Seminars

Emerging Research on Depression, PTSD and Suicide: Supporting Your Caregivers and Building a Resilient Team

Jim Marshall, MA - Peter Antevy, MD, MPH - Mike Taigman, MA

1:00 pm - 4:45 pm

Power Seminars

The Caregiver Lifecycle: Engagement from Recruitment to Retirement

Jon Swanson - Jill Strange, PhD - Anthony Minge, EdD

1:00 pm - 4:45 pm

Power Seminars

Implementing the Four Cornerstones of a Sustainable EMS Safety Culture

Ron Thackery, JD - Joe Coons - Ben Abes, MPH - Lee Varner, MSEMS

1:00 pm - 4:45 pm

Power Seminars

Effective Strategies for Addressing Behavioral Health and Social Issues in Your Community

Matt Zavadsky, MS-HSA

7:00 pm - 8:00 pm

Bonus Sessions

Creating the Kind of Organization Where You've Always Wanted to Work

Todd Stout - Mike Taigman, MA

Tuesday - July 23

7:00 am - 8:00 am

Meal

Breakfast

8:00 am - 11:45 am

Power Seminars

Managing Up, Managing Down: Best Practices for Mid-level Leaders

Bill Seifarth, MS - David Nelson, DMin - Jim Marshall, MA

8:00 am - 11:45 am

Power Seminars

Rethinking Your EMS System Design

Tony Stravino, MPA - Jay Fitch, PhD - Bruce Moeller, PhD - Todd Sheridan - Brenda Staffan

8:00 am - 11:45 am

Power Seminars

It's Not Your Father's SSM

Guillermo Fuentes, MBA - Todd Stout - Mike Taigman, MA - Jonathan Washko, MBA

8:00 am - 11:45 am

Power Seminars

Pinnacle Insights: Leadership Topics from Today to 2050

Brian LaCroix - Vince Robbins

1:00 pm - 4:00 pm

Special Meetings

FirstWatch User Group Meeting

Todd Stout - Mike Taigman, MA

2:00 pm - 3:15 pm

Bonus Sessions

Medical Director and EMS Executive Forum

Dean Dow, MBA - Brad Lee, MD, JD, MBA

3:30 pm - 4:30 pm

Special Meetings

NEMSMA Membership Meeting

5:00 pm - 6:15 pm

Main Conference

Opening Keynote – Chasing Best Practices: Don't be Fooled!

David Glickman

6:30 pm - 8:30 pm

Special Meetings

Opening Reception

Wednesday - July 24

7:45 am - 8:45 am

Meal

Breakfast

8:00 am - 8:45 am

Bonus Sessions

Bonus Breakfast Session — Beyond “Erlang” and Other Dispatch Staffing Secrets

Guillermo Fuentes, MBA

8:00 am - 8:45 am

Bonus Sessions

Bonus Breakfast Session — Federal Report for EMS Leaders

Jon Krohmer, MD

9:00 am - 10:15 am

Main Conference

Does Advanced Life Support Really Matter?

Ed Racht, MD

10:45 am - 11:45 am

Main Conference

ET3 Opportunities, Pitfalls & Implementation Strategies

Vince Robbins - Brenda Staffan

10:45 am - 11:45 am

Main Conference

Bullies, Transgender Patients and Employees, and Accommodations: What’s a Leader to Do?

Allison Bloom, JD - Jacqueline Jefferies

11:45 am - 1:15 pm

Meal

Lunch

1:15 pm - 2:15 pm

Main Conference

Managing the Threat: Privacy & Data Security in a Hyper-Connected World

Tiffany Holman, MSHLP

2:45 pm - 3:45 pm

Main Conference

Leadership Perspectives From Baby Boomers to Generation Z

Maria Beermann-Foat, PhD - Jon Swanson - Thomas Moore

2:45 pm - 3:45 pm

Main Conference

Recognizing and Addressing Racial Disparities in Your EMS System’s Care

Rob McDonald - Jamie Kennel, MS

4:00 pm - 5:00 pm

Main Conference

The Science of Timing, Productivity and Fatigue

Steve Knight, PhD

5:00 pm - 6:00 pm

Special Meetings

Networking Reception

Thursday - July 25

7:45 am - 8:45 am

Meal

Breakfast

8:00 am - 8:45 am

Bonus Sessions

Bonus Breakfast Session — The Future of EMS Reimbursement

Asbel Montes - Brenda Staffan

8:00 am - 8:45 am

Bonus Sessions

Bonus Breakfast Session — Taking the Nation's Pulse: The 2019 Fitch/EMS1 Trend Report

Roxanne Shanks, MBA - Greg Friese, MS

9:15 am - 10:15 am

Main Conference

Pinnacle Leadership Series — Rock the Boat!

Jay Fitch, PhD

10:45 am - 11:45 am

Main Conference

Remedies for Inherent Inefficiencies in EMS

Todd Sheridan

10:45 am - 11:45 am

Main Conference

One Hour, Two Debates: Nomenclature — Paramedicine vs. EMS & Should Higher Education be Required

Michael Gerber, MPH - Brian LaCroix - Bruce Evans

11:45 am - 1:15 pm

Meal

Lunch

1:15 pm - 2:15 pm

Main Conference

Closing Keynote – Surviving the Circus: Simple Steps to Being Your Own Ringmaster

Katie Nall, PhD

2:45 pm - 3:45 pm

Main Conference

Data Without Borders: A Case Study of Information Sharing in the National Capital Region

Brian Frankel - Alan Butsch, MA

2:45 pm - 3:45 pm

Main Conference

Navigating the EMS Cost Reporting Requirement: A Two-Headed Coin?

Vince Robbins

Friday - July 26

8:00 am - 9:00 am

Bonus Sessions

Cases from the Fitch Files

9:15 am - 10:15 am

Bonus Sessions

2019 Pinnacle Legal Update

Kevin Fairlie, JD - Matthew Streger, JD

9:15 am - 10:15 am

Bonus Sessions

Making EMS Agenda 2050 a Reality: Implementing People-Centered EMS in Your Community

Ernesto Rodriguez, MA

9:15 am - 10:15 am

Bonus Sessions

Killing Productivity and Personnel in Fire and EMS: Is our Diet to Blame?

Jamie Pospisil

9:30 am - 5:00 pm

Special Meetings

CAAS Accreditation Seminar: Prepare for Accreditation Using the Version 3.0 CAAS Standards

10:30 am - 11:30 am

Bonus Sessions

What Now? Turning the Best Ideas from this Year's Pinnacle into Action

Roxanne Shanks, MBA - Mike Taigman, MA

10:30 am - 11:30 am

Bonus Sessions

Learning from our Past: A Fun Trip Through EMS History

Kris Kaul